AWAHILI (HAILY) BRANHAM

PF	ROFESSIONAL SUMMARY
Driven student who is eager to learn ever	ything possible within the music industry.
	SKILLS
Fast learner	 Works well under pressure
Dependable	Leadership
 Outgoing 	 Collaborative
 Adept with technology 	 Skilled multi-tasker
	- Work History

Ticket Taker, VIP Assistant, 02/2016 to 10/2016

Check-in of VIP guests.

Ascend Amphitheater - 310 1st Ave S, Nashville, TN 37201

Hosting guests and providing assistance to issues.
Assisting VIP Manager with Meet-and-Greet duties.
Break-down the party, reloaded the semi-truck.

- Greeting guests and scanning tickets at the gate of an event.
- Assisting VIP access areas with ticket scanning.
- Promoting the benefits of VIP access while greeting the guests.
- Assisting other employees with VIP access area duties.
- Participating in general operations after the shows.

Front Desk Associate, 06/2015 to Current

Holiday Inn Murfreesboro – 1453 Silohill Lane, Murfreesboro, TN 37129

- Greeting all hotel guests with a smile.
- Checking-In guests and settling payment options.
- Register guests for the loyalty rewards program.
- Appropriate solutions for issues are found in a timely manner.
- Assisting guests in finding restaurants, shops, and other entertainment.

 Regularly preparing for large events within the hotel. Training employees in hotel policies.
EDUCATION —
Bachelor of Science: Music Business, Current Middle Tennessee State University - 1301 E Main St, Murfreesboro, TN 37132